

INTERIOR TIMBERS HALLMARK DOOR WARRANTY

HALLMARK EXTERIOR DOORS WARRANTY

Hallmark Exterior Doors carry a five year warranty against defects in workmanship & materials specifically delamination of the skin or clashings from the core and excessive distortion from tolerance. All technical information, storage and handling specifications are as per the Hallmark Interior Doors warranty. Exterior doors installed in a situation with high temperature fluctuations such as spa or sauna rooms carry no warranty against warp.

OPTIONS

Tempered hardboard doors are available at 40mm thick with two core options of polystyrene or solid (particle board) core. Exterior doors are also available clashed 2 edges or 4 edges for better protection.

USES

- Sheltered exterior (ensure there is adequate eaves covering)
- General interior

LIMITATIONS

- Unprotected exterior use
- Saunas, steam rooms, smoke houses etc.
- Fire doors

FINISHING

Exterior finishes must be used on all exterior doors. All doors must be fully painted with a full coating system prior to site installation.

Exterior Doors must not be painted in dark colours, particularly when the door is exposed to direct sunlight.

HALLMARK INTERIOR DOORS WARRANTY

Hallmark Doors are manufactured with the highest craftsmanship and carry a five-year warranty provided all storage, handling, finishing and hanging instructions are followed.

Hallmark Doors are warranted against defects in workmanship and materials specifically delamination of veneer, or clashings, separation of the skin from the core, veneer splits and excessive distorting from tolerance.

STORAGE AND HANDLING

Inspect all doors upon arrival for freight damage and visible defects. The manufacturer must be notified within 4 days if damage has occurred. Any claims outside of this time frame cannot be recognized.

Show through of any components on a 3mm skin door is not considered a defect.

Warp exceeding 5mm shall be considered a defect on doors up to 2400mm x 910mm.

Doors exceeding this size carry no guarantee against warp. The manufacturer will accept no responsibility for defective doors when the moisture content of the timber exceeds 18%.

Doors must be stored flat in a clean, dry area away from direct sunlight. A flat MDF cover sheet must be placed on the top door at all times should it be exposed. Variations in colour are not considered a defect.

FINISHING

When finishing, ensure the door is dry and free from dust and grime. The two faces and all four edges of the door must be sealed and coated within two days of arriving on site. Linseed oil or linseed oil-based products are not to be used on any Hallmark Interior Doors. Staining is at your own risk. Interior Timbers do not accept any liability for the finished quality of a stained door. Coating "slump" on the veneer joins is normal and will not be considered a defect.

INSTALLATION

All interior doors must be hung in dry buildings only. Doors hung in situations with excessive air movement (i.e. buildings not at "lock up" stage) void the warranty.

Interior doors must not be hung within the direct air movement of an air temperature controller.

All interior doors delivered to site must be sealed within one week on all six faces. This includes lock holes and check outs. All doors must have at least 3 hinges. Doors over 2200 high must have 4 hinges.

CARE AND MAINTENANCE

Hallmark Interior Doors are designed for interior use only and should never be used in a situation subject to exterior conditions, high moisture or high temperature fluctuations such as spa or sauna rooms.

Doors installed in bathrooms or laundries that become scratched or damaged are to have the coating repaired immediately. Any repair work must be carried out under the instructions of the coating manufacturer.

TECHNICAL INFORMATION

Tolerances:

+/- 2.0 mm for width, height and thickness

+/- 3.0 mm for squareness across the diagonal of the door

+/- 5.0 mm for twisting or bowing

CONDITIONS AND LIMITATIONS

The warranty does not apply if: Damage is caused by normal wear and tear or by circumstances outside of Interior Timbers control. Installation, storage, handling, maintenance, uses or repairs are not carried out under the manufacturers' instructions.

NOTE

Information and specifications may change without notice.

Timber colours and grain patterns may vary from the illustrated in our brochure.